

ORDER PROCEDURE**Estimate / custom orders requests:**

We endeavor to reply to all quote or estimate requests within forty-eight (48) hours.

Our reply will quote pricing, specifications, appropriate discount, estimated lead time, freight costs, and terms of payment and validity via an "estimate", valid for six (6) months.

Confirmation must be in the form of a formal purchase order. Once received, MAMAGREEN LLC will issue a "sales order", including all relevant information, which is valid for a maximum of one (1) month.

Sales orders / regular orders:

A formal purchase order is required. Once received, MAMAGREEN LLC will issue a "sales order". Pricing, specifications, appropriate discount, estimated lead time, freight costs, terms of payment and other information on the "sales order" are valid for a maximum of one (1) month.

If the "sales order" is not confirmed within that time frame, a new request must be processed.

Any discrepancies on the "sales order" must be notified within seventy-two (72) hours, after which no revisions or cancellations will be permitted.

Confirmation of sales orders:

A "sales order" will only be processed once the deposit is received and cleared by MAMAGREEN LLC, and must be received within the one (1) month validity period of the "sales order". All sales of MAMAGREEN LLC furniture are final. No revisions or cancellations will be permitted.

PAYMENT

Regular orders require a 50% deposit.

Other orders, such as those for less than 5000\$, COM and Customized orders must be paid in full (100% deposit).

All orders must be paid in full prior to final shipment.

Late payments are subject to storage fees. If payment is not received within fourteen (14) days after the first delivery notification, a restocking fee of 100% for custom items and 40% for regular items will be applied.

LEAD TIMES

Inventory items are usually ready for delivery one (1) week after confirmation. Regular orders are usually ready for delivery within twelve to fourteen (12 – 14) weeks after confirmation. COM and Customized orders are usually ready within fourteen to sixteen (14 – 16) weeks after confirmation (of all specifications, and/or after receipt and approval of all COM materials).

Partial deliveries are not permitted. Lead times are estimates only.

MAMAGREEN LLC is not liable for any delays that may occur during production or transit. MAMAGREEN LLC does not accept cancellations due to delayed lead times.

WARRANTY

Our MAMAGREEN LLC warranty applies for all regular orders, but does not apply to COM, Custom products, special promotions/offers or MAMAGREEN OUTLET sales. See our warranty for further details.

COM

Linear Yard (LY) estimates are for uni (single, solid) colored textiles. Add 15% to the usage estimate for striped or patterned fabrics. All COM fabrics are subject to approval. COM fabrics, indicating sales order number and description, must be shipped to:

<p>MAMAGREEN LLC 2601 Maury St. BLDG 26 Unit A Richmond, VA 23224</p>

Use of COM fabrics automatically voids our warranty.

SPECIFICATIONS

MAMAGREEN LLC retains the right to discontinue or modify certain products without prior notice, due to material supply, production processes or other factors beyond control. Certain products, materials and colors may vary slightly from previous versions or from photographs.

Any material or product offered previously by MAMAGREEN LLC or presented in a MAMAGREEN publication may or may not be still available - contact our sales team for information.

VALIDITY

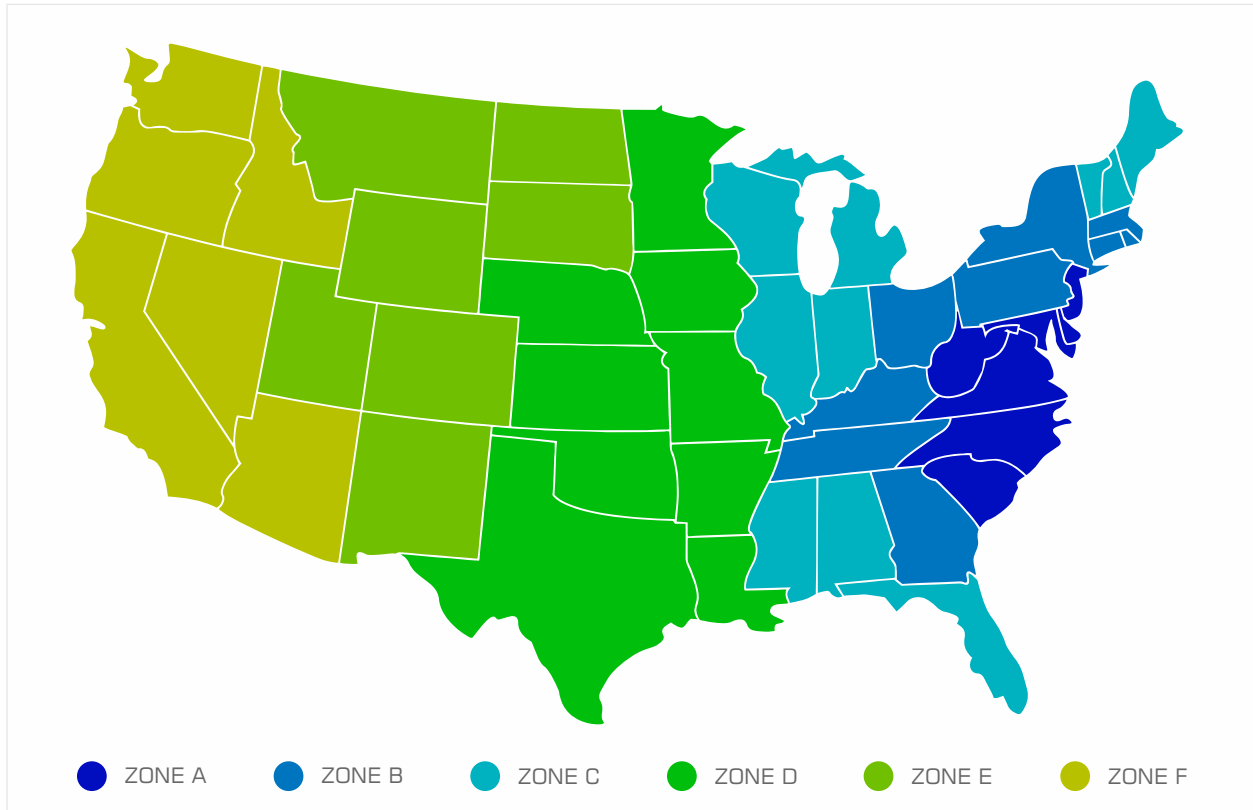
These Terms and Conditions are an integral part of our List Pricing and Order Procedure. These Terms and Conditions replace all previous Terms and Conditions.

By paying a deposit, the buyer agrees to the terms and conditions of MAMAGREEN LLC.

MAMAGREEN LLC Terms and Conditions, lead times, List Pricing, product descriptions, any information on our website, in our catalog or other communication channels are subject to modification at any time.

Interpretations and terminations are determined by MAMAGREEN LLC at its' sole discretion and without prior notice.

FREIGHT



	ZONE A	VA, NC, SC, WV, DE, MD, NJ	3% of list price – min. \$ 125
	ZONE B	NY, MA, CT, RI, PA, OH, GA, TN, KY	4% of list price – min. \$ 125
	ZONE C	VT, NH, ME, FL, AL, MS, IL, IN, MI, WI	5% of list price – min. \$ 125
	ZONE D	MN, IA, MO, AR, LA, NE, KS, OK, TX	6% of list price – min. \$ 125
	ZONE E	MT, WY, UT, CO, NM, ND, SD	8% of list price – min. \$ 125
	ZONE E	WA, OR, ID, CA, NV, AZ	9% of list price – min. \$ 125

Freight costs outside these areas are based on the freight quote.

Standard deliveries are "curbside" – white glove service can be requested.

All furniture is shipped at purchaser's risk after it is carefully inspected and securely packed by MAMAGREEN LLC.

Before accepting the goods from the carrier, shipment must be inspected carefully. Any claim must be filed immediately with delivery carrier, and filed with MAMAGREEN LLC in writing within five (5) days after arrival of shipment.

For further information, contact info@mamagreen.com